

## Monthly Status Report for Complaints of January 2026

### Complaints received directly:

Complaint against	Pending at the beginning of the month	Received during the month	Resolved during the month	Pending at the end of the month	No. of complaints pending for more than 21 Days
Depository	13	23	29	7	0
DPs	49	177	156	70	0
RTAs/Issuers	0	3	1	2	0
<b>Total</b>	<b>62</b>	<b>203</b>	<b>186</b>	<b>79</b>	<b>0</b>

### Complaints referred by SEBI:

Complaint against	Grievance pending at beginning of month	Grievance received during the month	Grievance resolved during the month	Grievance pending at the end of month	Grievance pending for more than 21 days
Complaints referred by SEBI against DP	54	97	106	45	0
Complaints referred by SEBI against RTA	0	0	0	0	0
<b>Total</b>	<b>54</b>	<b>97</b>	<b>106</b>	<b>45</b>	<b>0</b>

**Nature of Complaints Received:**

<b>Nature of Complaints Received with regard to</b>	<b>Pending at the beginning of the month</b>	<b>Received during the month</b>	<b>Resolved during the month</b>	<b>Pending at the end of the month</b>	<b>No. of complaints pending for more than 21 Days</b>
Account Opening Related (I)	0	7	2	5	0
Demat / Remat Related (II)	2	10	7	5	0
Transaction Statement Related (III)	2	5	5	2	0
Improper Service Related (IV)	26	59	55	30	0
Charges Related (V)	11	27	27	11	0
Delivery Instruction Related (DIS) (VI)	0	3	0	3	0
Closure (VII)	15	43	38	20	0
Manipulation / Unauthorised Action (VIII)	17	65	58	24	0
Company / RTA Related (IX)	0	1	1	0	0
Others (X)	43	80	99	24	0
<b>Total</b>	<b>116</b>	<b>300</b>	<b>292</b>	<b>124</b>	<b>0</b>